

Refund Policy

Thank you for choosing our product(s)! We strive to ensure your satisfaction with every purchase. However, please note the following guidelines regarding refunds:

1. **Non-Refundable Purchases:**

- We do not offer refunds for purchases unless you have bought the wrong product(s) or accidentally purchased the same product(s) twice.

1. **Demo Version:**

- To help you make an informed decision, we provide a fully functioning demo version of our products. We encourage you to try the demo before making a purchase to ensure it meets your needs and expectations.

1. **Wrong Product:**

- If you have purchased the wrong product(s), please contact our customer support team within 14 days of your purchase. We will assist you in exchanging it for the correct product or provide a refund.

1. **Duplicate Purchase:**

- If you have accidentally purchased the same product(s) twice, please reach out to our customer support team within 14 days of your purchase. We will process a refund for the duplicate purchase.

1. **Contact Us:**

- For any refund requests or inquiries, please contact our customer support team at support@plogue.com. We are here to help!

Thank you for your understanding and cooperation.