

## **Terms and Conditions**

**1. Acceptance of Terms** By using our products and services, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions. If you do not agree, please do not use our products or services.

**2. License Grant** We grant you a non-exclusive, non-transferable license to use our products for personal or commercial purposes, subject to the terms outlined in this agreement.

### **3. Usage Rights**

- You may use our products in your own projects, including music productions, public performances, multimedia sound design, and other reasonable purposes.
- We kindly request that you credit our products in any written materials or credits accompanying your work where practicable.

### **4. Restrictions**

- You may not duplicate, copy, distribute, transfer, upload, download, trade, loan, reissue, or resell our products or any of their contents in any way to anyone.
- You may not redistribute our products through any archive, collection, internet, newsgroup, or any type of removable media or network.
- You may not edit, modify, digitally alter, re-synthesize, or manipulate our products without our direct written consent.

**5. Demo Version** To help you make an informed decision, we provide a fully functioning demo version of our product. We encourage you to try the demo before making a purchase to ensure it meets your needs and expectations.

### **6. Refund Policy**

- We do not offer refunds for purchases unless you have bought the wrong product or accidentally purchased the same product twice.
- If you have purchased the wrong product or a duplicate, please contact our customer support team within 14 days of your purchase for assistance.

### **7. Disclaimers**

- Our products are provided "as is" without any warranties, express or implied. We do not guarantee that our products will meet your specific requirements or that they will be error-free.
- We will not be responsible for any damages resulting from the use or inability to use our products.

**8. Changes to Terms** We reserve the right to modify these terms and conditions at any time. Any changes will be effective immediately upon posting on our website. Your continued use of our products and services constitutes your acceptance of the revised terms.

**9. Contact Us** For any inquiries or support, please contact our customer support team at [support@plogue.com](mailto:support@plogue.com). We are here to help!